

# CUSTOMER PROBLEM ANALYSIS CHECK

## DOOR LOCK CONTROL SYSTEM Check Sheet

Inspector's name: \_\_\_\_\_

Customer's Name		Registration No.	
		Registration Year	
		Frame No.	
Date Vehicle Brought in	/ /	Odometer Reading	km Mile

Date Problem First Occurred	/ /		
Frequency Problem Occurs	<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (    Times per    day, month) <input type="checkbox"/> Once only		
Weather Conditions When Problem Occurred	Weather	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others	
	Outdoor temperature	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx.    °F (    °C))	

Problem Symptom	<input type="checkbox"/> Malfunction in Door Lock/ Unlock Operation Using Door Lock Control Switch.	<input type="checkbox"/> Driver's side door lock control switch.  <input type="checkbox"/> Passenger's side door key lock and unlock control switch.	<input type="checkbox"/> Driver's side door <input type="checkbox"/> Passenger's side door  <input type="checkbox"/> Driver's side door <input type="checkbox"/> Passenger's side door
	<input type="checkbox"/> Malfunction in Door Lock/ Unlock Operation Using Key.	<input type="checkbox"/> Driver's side door key lock and unlock control switch.  <input type="checkbox"/> Passenger's side door key lock and unlock control switch.	<input type="checkbox"/> Driver's side door <input type="checkbox"/> Passenger's side door  <input type="checkbox"/> Driver's side door <input type="checkbox"/> Passenger's side door
		<input type="checkbox"/> 2-operation unlock function of driver's side door key lock and unlock switch.	
		<input type="checkbox"/> Malfunction in Key Confinement Prevention Function.	
	<input type="checkbox"/> Malfunction in Luggage Compartment Door Opener Function.		
	<input type="checkbox"/> Others.		